A Performance Management Framework …

For the Safer Communities Partnership Strategy

Barnet Community Safety Team

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Partnership Management Information Dashboard
aims

The overarching aim of the proposed Safer Communities Strategy Management Information Dashboard is to provide accurate, timely and relevant information to the Barnet Safer Communities Partnership Board which will enhance understanding of:

- Crime and Anti-social behaviour trends in Barnet

- What action the partnership is taking

- The impact of those actions

Partnership Management Information Dashboard
objectives

To provide the Safer Communities Partnership Board with information on:

- Crime and Anti-social behaviour trends in Barnet

  understanding the problem

- What action is being taken towards the problem?

  measuring our activity

- What impact is the boards work having?

  assessing impact of activity

Partnership Management Information Dashboard
Good practice

For usable, reliable, accurate and timely information:

- **Use benchmarking** (e.g. National, local or a basket of demographically similar areas).

- **Use qualitative data** as well as quantitative data

- **Use resilient data**: 'Data Resilience' – will the data required be available now and in the future

- **Provide long term trend information** – so that short term variation can be distinguished from significant changes in the trend.

- **Provide exception reporting –** identifying when a change is outside the bounds of what would be expected due to random variation.

- **Be consistent in content and format** -from quarter to quarter

- **Include commentary -** which interprets and contextualises the data provided

Partnership Management Information Dashboard
The benefits

- A reliable source of local, accurate and Multi-agency data.

- Assistance in early identification of emerging trends or changes in the local Safeguarding picture.

- The ability to identify specific issues for more in-depth analysis which can help identify suitable targeted interventions to address issues.

- Support for the influencing of operational and service delivery.

- Enhanced ability to identify operational and service pressures.

Partnership Management Information Dashboard
Scope

Crime and Anti-social behaviour trends in Barnet	*understanding the problem*	• *Overall Crime and ASB stats* • *MOPAC 7 crime stats* • *Performance stats on each of the seven Community Safety Strategy Priority Objectives*
What action is being taken towards the problem?	*measuring our activity*	• *Action plan action tracker (for each of the action plans which sit under the seven Community Safety Strategy Priority Objectives)* • *Performance measures associated with any of the actions (output measures)*
What impact is the Safer Communities Partnership having?	*assessing impact of activity*	• *Outcomes of actions taken:* • *Intermediate outcomes* • *Contribution of overall Community Safety Strategy Priority Objectives*

Partnership Management Information Dashboard
Scope

Possible types of information the Dashboard could include for each of the performance / management indicators	
Item	**Description**
1	Volume rolling 12 months
2	Change vs. one year ago
4	Recent exceptions / significant change
3	Comparison to benchmarks (and any associated targets)
5	Graph of last rolling 12 months vs. one year ago
6	Heat maps / other maps to visualise data geographically
7	Commentary to interpret data

Questions?

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